

If You Need to Access Medical Care, Please Call Your Medical Home to Schedule an Appointment!

Healthy San Francisco and You During COVID-19 Pandemic

Our priority is to make sure you continue to access needed medical and pharmacy services during these hard times.



Medical Updates



Testing



Pharmacy



Appointments

What Actions Has Healthy SF Taken to Keep Participants' Coverage?

- 1** Extra Coverage at No Cost
 - Participants who had coverage ending between April 1, 2022 to June 31, 2022 received 210 days of coverage.
 - Participants who were disenrolled in January 2022 were re-enrolled with an additional 90 days of coverage from their disenrollment date.
- 2** Financial Assistance for Quarterly Participant Fees
 - Participants with a quarterly fee may apply for financial assistance if they are not able to pay.
 - To apply for financial assistance, please call Healthy San Francisco Customer Service Monday through Friday, 8:30am to 5:30pm at **1(415) 615-4555**.
- 3** No Disenrollment for Not Paying Participant Fee
 - Since March 2020, Healthy San Francisco has not disenrolled participants who were unable to pay their quarterly participant fees.
 - If you think you were disenrolled because you did not pay your invoice, please call Healthy San Francisco Customer Service Monday through Friday, 8:30am to 5:30pm at **1(415) 615-4555**.



To find out if you are eligible for the program and schedule an appointment to enroll, please call Healthy San Francisco Customer Service Monday through Friday, 8:30am to 5:30pm at **1(415) 615-4555**.