



OUR HEALTH ACCESS PROGRAM





# Medical Home Directory



If you still have questions regarding our program after reading this guide, please call **1(415) 615-4555, 1(415) 547-7830** (TDD/TTY) to speak to a Customer Service Representative.

422601A 0822



# **Table of Contents**

What is a Medical Home?	3
Hospital Care	3
Medical Home Point of Service Fees	3
SFHN San Francisco Department of Public Health Clinics	4
Castro Mission Health Center	5
Chinatown Public Health Center	6
Cole Street Youth Clinic	7
Curry Senior Center	8
Family Health Center at Zuckerberg San Francisco General Hospital	9
Larkin Street Youth Clinic	10
Maxine Hall Health Center	11
Ocean Park Health Center	12
Positive Health Program at Zuckerberg San Francisco General Hospital	13
Potrero Hill Health Center	14
Richard H. Fine People's Clinic at Zuckerberg San Francisco General Hospital	15
Silver Avenue Family Health Center	16
Southeast Family Health Center	17
Tom Waddell Urban Health Center	
Young Adult and Teen Health Center at CHC	19
Walgreens Pharmacies Hours and Locations	20
San Francisco Community Clinic Consortium (SFCCC) Clinics	21
HealthRIGHT 360 – Haight Ashbury Integrated Care Center	22
Lyon-Martin Community Health Services	23
Mission Neighborhood Health Center	24
Mission Neighborhood Resource Center	25
Native American Health Center	26
North East Medical Services (NEMS)	
St. Anthony's Medical Clinic	29
South of Market Health Center	30
Other Healthy San Francisco Medical Homes	31
Kaiser Permanente San Francisco Medical Center	32
Sister Mary Philippa Health Center	33
Healthy San Francisco Clinic Network Man	34



When you enroll in **Healthy San Francisco** you get to choose a Medical Home. This Directory is a listing of the Medical Homes that may be available to you. Once you select your Medical Home, they will work with you to find a doctor or health care provider who will get to know you and help keep you healthy.

# What is a Medical Home?

Your Medical Home is the place (in most cases a clinic) where you will go for your basic medical care, which may include:

- Routine and preventive services
- Care for when you are sick or injured
- Care for ongoing health issues, such as asthma or diabetes
- Prescription medicine
- Specialty care
- Laboratory tests
- And other services

Your Medical Home is the first place you should call when you need care. The address and phone number of the Medical Home you choose will be printed on your **Healthy San Francisco** Participant ID Card.

Once you enroll in **Healthy San Francisco**, you may not receive services from any health care provider other than at your Medical Home, unless your Medical Home refers you to another provider in the **Healthy San Francisco** network.

### **Hospital Care**

**Healthy San Francisco** provides hospital care at the hospital or hospitals in your Medical Home network. Except in an emergency, you'll need a doctor or a specialist in your Medical Home network to refer you for hospital care. Hospital care at hospitals outside your Medical Home network is not paid for by **Healthy San Francisco**.

### **Medical Home Point of Service Fees**

A Point of Service fee is what you pay for services at the time you receive them. For example, you may need to pay a fee each time you visit the doctor, go to the emergency room, or have a prescription filled. The amount you pay depends on your Medical Home, your household income and the service you are receiving. If your income is below a certain amount, you may not have to pay a Point of Service Fee for most services.

You can contact your Medical Home for more information on specific fees. The number will be on your Participant ID Card.



# SFHN San Francisco Department of Public Health Clinics

422601A 0822



### **Castro Mission Health Center**

### **Medical Home Description**

The Castro Mission Health Center (CMHC) primary target populations include Latinos, the gay, lesbian, bisexual and transgender (GLBT) communities. CMHC has a strong focus on treating families, and women and individuals with HIV.

The Center has a well-established reputation in the community for its innovative thinking and its responsiveness to the identified medical needs of the communities it serves. In fact, it was the first public health clinic in the United States to locate an HIV testing site in its premises.

CMHC has General Primary Care clinics, a Mental Health program, Multidiagnosis Program (MDP), Women's Clinics, confidential HIV testing, Nutritional and Substance Use Counseling Services. Other specialty services include HIV and diabetes health education clinics, EKGs, pediatric audiometry, eye van, and podiatry. The health center provides pregnancy testing and counseling, immunizations, and tuberculosis screening.

### **Medical Home Clinic**

### **Castro Mission Health Center**

3850 17th Street San Francisco, CA 94114 **1(415) 934-7700** 

### Hours

M, T, TH 8:00am – 8:30pm W, F 8:00am – 5:00pm SAT 12:00pm – 4:00pm

24-hour Physician On-Call

### Languages

English, Spanish, Cantonese, Vietnamese

### Neighborhoods

Noe Valley, Castro District, Mission, Haight

### **Hospital and Emergency Care**

**Healthy San Francisco** will provide hospital, urgent, and emergency care for services received at the hospital(s) in your Medical Home Network only.

If Castro Mission Health Center is your Medical Home, the hospital in your Medical Home Network is:

### **Zuckerberg San Francisco General Hospital**

1001 Potrero Avenue San Francisco, CA 94110 **1(628) 206-8000** 

# If you have a life-threatening emergency dial 9-1-1 or go to the nearest hospital.

Except in an emergency you will need a referral from your Medical Home or a specialist for hospital care. If you are being treated at a hospital other than a hospital in your Medical Home network, ask to be considered for their free or reduced cost care program.

**Healthy San Francisco** does not provide hospital, urgent or emergency care at hospitals outside of your Medical Home Network.

### **Prescriptions**

If Castro Mission Health Center is your Medical Home, the pharmacies in your Medical Home Network are:

### **Walgreens Pharmacy**

For a full list of nearby hours and locations, see page 20 - Walgreens Pharmacy Locations.

# **Zuckerberg San Francisco General Hospital Outpatient Pharmacy**

1001 Potrero Avenue San Francisco, CA 94110 **1(628) 206-8107** 

**For more information** about Castro Mission Health Center and to see a listing of services, please visit **sfdph.org**.



### **Chinatown Public Health Center**

### **Medical Home Description**

Chinatown Public Health Center (CPHC) specializes in providing culturally competent community-oriented health care services for residents who reside in Chinatown and North Beach, and other immigrant-dense neighborhoods. Over 90% of the clients who utilize CPHC are monolingual in Cantonese or Mandarin. Over 80% of staff speaks an Asian language.

Clinic-Based Primary Care Clinics and Ancillary Services include: Adult Primary care clinics and Family Planning clinics.

Other Specialty Clinic Services include: Memory clinic, Podiatry services, Adult Mental Health services, Pharmacist counseling services, Nutrition counseling services, Diabetic education, diabetic retinopathy scan, and pulmonary function test.

Community-based Program Development Services include: Community Health Education, Community Nutrition Education, Newcomers Program, Chinese women cancer support group, chronic disease self-management groups, smoke cessation, and CPR classes.

### **Medical Home Clinic**

### **Chinatown Public Health Center**

1490 Mason Street San Francisco, CA 94133

1(415) 364-7600

### Hours

M, TH, F 8:00am – 12:00pm

1:00pm - 5:00pm

TU 8:00am – 12:00pm and additional hours, as follows:

(1st & 3rd Tues: 2:00pm - 5:00pm, 2nd Tues:

3:00pm - 5:00pm, 4th Tues: Closed after 12:00pm) W 8:00am - 12:00pm

1:00pm - 7:00pm

24-hour Physician On-Call

### Languages

English, Mandarin, Cantonese, Vietnamese, Tagalog

### Neighborhoods

Chinatown, North Beach, Tenderloin, South of Market

### **Hospital and Emergency Care**

**Healthy San Francisco** will provide hospital, urgent, and emergency care for services received at the hospital(s) in your Medical Home Network only.

If Chinatown Public Health Center is your Medical Home, the hospital in your Medical Home Network is:

### **Zuckerberg San Francisco General Hospital**

1001 Potrero Avenue San Francisco, CA 94110 **1(628) 206-8000** 

# If you have a life-threatening emergency dial 9-1-1 or go to the nearest hospital.

Except in an emergency you will need a referral from your Medical Home or a specialist for hospital care. If you are being treated at a hospital other than a hospital in your Medical Home network, ask to be considered for their free or reduced cost care program.

**Healthy San Francisco** does not provide hospital, urgent or emergency care at hospitals outside of your Medical Home Network.

### **Prescriptions**

If Chinatown Public Health Center is your Medical Home, the pharmacies in your Medical Home Network are:

### **Walgreens Pharmacy**

For a full list of nearby hours and locations, see page 20 - Walgreens Pharmacy Locations.

# **Zuckerberg San Francisco General Hospital Outpatient Pharmacy**

1001 Potrero Avenue San Francisco, CA 94110 **1(628) 206-8107** 

**For more information** about Chinatown Public Health Center and to see a listing of services, please visit **sfdph.org**.



### **Cole Street Youth Clinic**

### **Medical Home Description**

Huckleberry's Cole Street Youth Clinic is a DPH collaboration with Huckleberry Youth Programs (HYP), offering comprehensive health services to young adults aged 12-24.

Medical services offered include treatment for minor illness and injury, sports physicals, immunizations and tuberculosis screening, chronic disease management, medical case management, reproductive health care, pregnancy testing, and screening and treatment for sexually transmitted infections.

Psychosocial services, including group and individual therapy, health education and case management, are provided on-site by DPH staff working in tandem with our non-profit partner, which also provides emergency shelter for youth ages 12-17 as well as additional support services at other sites in the community.

The clinic is available to **Healthy San Francisco** participants aged 18-24.

### **Medical Home Clinic**

### **Cole Street Youth Clinic**

555 Cole Street San Francisco, CA 94117

1(415) 386-9398, 1(415) 751-8181

### Hours

M, TU, W, F 9:00am – 5:30pm TH 1:30am – 6:30pm

24-hour Physician On-Call

### Languages

English, Spanish, Cantonese

### **Neighborhoods**

Cole Valley, Hayes Valley, recommended for young adults living throughout San Francisco

### **Hospital and Emergency Care**

**Healthy San Francisco** will provide hospital, urgent, and emergency care for services received at the hospital(s) in your Medical Home Network only.

If Cole Street Youth Clinic is your Medical Home, the hospital in your Medical Home Network is:

### **Zuckerberg San Francisco General Hospital**

1001 Potrero Avenue San Francisco, CA 94110 **1(628) 206-8000** 

# If you have a life-threatening emergency dial 9-1-1 or go to the nearest hospital.

Except in an emergency you will need a referral from your Medical Home or a specialist for hospital care. If you are being treated at a hospital other than a hospital in your Medical Home network, ask to be considered for their free or reduced cost care program.

**Healthy San Francisco** does not provide hospital, urgent or emergency care at hospitals outside of your Medical Home Network.

### **Prescriptions**

If Cole Street Youth Clinic is your Medical Home, **the pharmacies in your Medical Home Network are:** 

### **Walgreens Pharmacy**

For a full list of nearby hours and locations, see page 20 - Walgreens Pharmacy Locations.

### Zuckerberg San Francisco General Hospital Outpatient Pharmacy

1001 Potrero Avenue San Francisco, CA 94110 **1(628) 206-8107** 

**For more information** about Cole Street Youth Clinic and to see a listing of services, please visit **sfdph.org**.



# **Curry Senior Center**

### **Medical Home Description**

Curry Senior Center is a geriatric clinic with a range of senior-oriented treatments and social services. Serving primarily the Tenderloin and South of Market neighborhoods, Curry Senior Center provides services to seniors that promote independent living, while maintaining their dignity and self esteem.

Health services include primary medical care, glaucoma and blood pressure screening, health education, podiatry, mental health consultation, HIV testing and prevention, and home visits to home-bound seniors.

The center's target population is seniors aged 55 years or older.

### **Medical Home Clinic**

### **Curry Senior Center**

333 Turk Street San Francisco, CA 94102

1(415) 885-2274

### **Hours**

M, W, TH, F 9:00am - 11:45am

12:45pm - 5:00pm

TU 9:00am – 11:45am

2:00pm - 5:00pm

### Languages

English, Spanish, Cantonese, Mandarin, Tagalog, Vietnamese, Laotian, Russian

### Neighborhoods

Tenderloin, South of Market

### **Hospital and Emergency Care**

**Healthy San Francisco** will provide hospital, urgent, and emergency care for services received at the hospital(s) in your Medical Home Network only.

If Curry Senior Center is your Medical Home, the hospital in your Medical Home Network is:

### **Zuckerberg San Francisco General Hospital**

1001 Potrero Avenue San Francisco, CA 94110 **1(628) 206-8000** 

# If you have a life-threatening emergency dial 9-1-1 or go to the nearest hospital.

Except in an emergency you will need a referral from your Medical Home or a specialist for hospital care. If you are being treated at a hospital other than a hospital in your Medical Home network, ask to be considered for their free or reduced cost care program.

**Healthy San Francisco** does not provide hospital, urgent or emergency care at hospitals outside of your Medical Home Network.

### **Prescriptions**

If Curry Senior Center is your Medical Home, **the pharmacies in your Medical Home Network are:** 

### **Walgreens Pharmacy**

For a full list of nearby hours and locations, see page 20 - Walgreens Pharmacy Locations.

### Zuckerberg San Francisco General Hospital Outpatient Pharmacy

1001 Potrero Avenue San Francisco, CA 94110 **1(628) 206-8107** 

**For more information** about Curry Senior Center and to see a listing of services, please visit **sfdph.org.** 



# Family Health Center at Zuckerberg San Francisco General Hospital

### **Medical Home Description**

Family Health Center at Zuckerberg San Francisco General Hospital is the largest primary care clinic in San Francisco's Community Health Network. The patients served include adults living in the Mission, Potrero Hill, and other neighborhoods near Zuckerberg San Francisco General Hospital. Family Health Center provides care to an ethnically diverse population.

The providers speak many languages and have access to trained medical interpreters to support the twenty nine different languages spoken by patients. Special services are available for people dealing with substance abuse and homelessness, HIV disease, and other chronic diseases such as diabetes.

### **Medical Home Clinic**

### Family Health Center at Zuckerberg San Francisco General Hospital

995 Potrero Avenue Building 80, 1st Floor San Francisco, CA 94110 **1(628) 206-5252** 

### **Hours**

M – TH 8:30am – 5:00pm 5:30pm – 9:00pm F 8:30am – 5:00pm

### Languages

Assistance is available in all languages, including American Sign Language.

### **Neighborhoods**

Mission and Potrero Hill Districts

### **Hospital and Emergency Care**

**Healthy San Francisco** will provide hospital, urgent, and emergency care for services received at the hospital(s) in your Medical Home Network only.

If Family Health Center at Zuckerberg San Francisco General Hospital is your Medical Home, **the hospital in your Medical Home Network is:** 

### **Zuckerberg San Francisco General Hospital**

1001 Potrero Avenue San Francisco, CA 94110 **1(628) 206-8000** 

# If you have a life-threatening emergency dial 9-1-1 or go to the nearest hospital.

Except in an emergency you will need a referral from your Medical Home or a specialist for hospital care. If you are being treated at a hospital other than a hospital in your Medical Home network, ask to be considered for their free or reduced cost care program.

**Healthy San Francisco** does not provide hospital, urgent or emergency care at hospitals outside of your Medical Home Network.

### **Prescriptions**

If Family Health Center at Zuckerberg San Francisco General Hospital is your Medical Home, **the pharmacies in your Medical Home Network are:** 

### **Walgreens Pharmacy**

For a full list of nearby hours and locations, see page 20 - Walgreens Pharmacy Locations.

# **Zuckerberg San Francisco General Hospital Outpatient Pharmacy**

1001 Potrero Avenue San Francisco, CA 94110 **1(628) 206-8107** 

**For more information** about Family Health Center at Zuckerberg San Francisco General Hospital and to see a listing of services, please visit **sfdph.org**.

422601A 0822



# **Larkin Street Youth Clinic**

### **Medical Home Description**

Larkin Street Youth Clinic is a collaboration of the Department of Public Health and Larkin Street Youth Clinic Services. LSYC offers comprehensive integrated healthcare services for youth and young adults, and is available to **Healthy San Francisco** participants ages 18-24 yrs old.

Medical services include physical exams, immunizations, tuberculosis screening, family planning and reproductive care, pregnancy/STD/HIV testing, emergency contraception, STD prevention, screening and treatment, health education and nutrition counseling, hormone replacement therapy, and assistance with PREP/PEP navigation and prescriptions.

Behavioral health services include screening, education, counseling, and support for various mental health and behavioral health concerns.

Case management services including transitional housing, education and employment are provided through Larkin Street Youth Clinic Services at 134 Golden Gate and at scattered sites in the community. This includes HIV specific services for medical care, housing and support through Larkin's Assisted Care/Aftercare program.

### **Medical Home Clinic**

### **Larkin Street Youth Clinic**

134 Golden Gate Avenue San Francisco, CA 94102

1(415) 673-0911 ext 259,

After Hours Pager number: **1(415) 554-3771** 

### **Hours**

M, TU, TH, F 8:30am – 4:00pm W 8:30am – 3:00pm

Closed Everyday from 1:00pm – 1:30pm for Lunch

24-hour Physician On-Call

### Languages

English, Spanish

### Neighborhoods

Throughout San Francisco, with emphasis on youth aged 18-24 in the Tenderloin and surrounding communities

### **Hospital and Emergency Care**

**Healthy San Francisco** will provide hospital, urgent, and emergency care for services received at the hospital(s) in your Medical Home Network only.

If Larkin Street Youth Clinic is your Medical Home, **the hospital in your Medical Home Network is:** 

### **Zuckerberg San Francisco General Hospital**

1001 Potrero Avenue San Francisco, CA 94110 **1(628) 206-8000** 

# If you have a life-threatening emergency dial 9-1-1 or go to the nearest hospital.

Except in an emergency you will need a referral from your Medical Home or a specialist for hospital care. If you are being treated at a hospital other than a hospital in your Medical Home network, ask to be considered for their free or reduced cost care program.

**Healthy San Francisco** does not provide hospital, urgent or emergency care at hospitals outside of your Medical Home Network.

### **Prescriptions**

If Larkin Street Youth Clinic is your Medical Home, the pharmacies in your Medical Home Network are:

### **Walgreens Pharmacy**

For a full list of nearby hours and locations, see page 20 - Walgreens Pharmacy Locations.

# **Zuckerberg San Francisco General Hospital Outpatient Pharmacy**

1001 Potrero Avenue San Francisco, CA 94110 **1(628) 206-8107** 

**For more information** about Larkin Street Youth Clinic and to see a listing of services, please visit **sfdph.org**.



### **Maxine Hall Health Center**

The clinic temporarily relocated in November 2019. See new address below.

### **Medical Home Description**

Maxine Hall Health Center provides primary care health services for all ages including a primary care clinic, a walk-in clinic, an HIV clinic, and a women's clinic. Maxine Hall Health Center is dedicated to providing culturally competent health services that are geographically accessible.

The Center provides comprehensive, multi-disciplinary Primary Care and Urgent Care services to residents of the Western Addition and surrounding communities. About 30% of the clinic patient population is Black and African American. 30% is Caucasian, and 10% is Latino.

Services offered include telephone advising, nurse clinics, social workers, psychosocial services, and substance abuse services. Other services include comprehensive prenatal services, family planning, immunization, and podiatry. Daily drop-in clinics are available for patients who need same-day medical care. Extensive services to persons with HIV include a dedicated HIV clinic on Thursday afternoons. HIV testing is offered on site.

### **Medical Home Clinic**

### **Maxine Hall Health Center**

1181 Golden Gate Avenue San Francisco, CA 94115 **1(415) 292-1300** 

### Hours

M – F 8:00am – 5:00pm 24-hour Physician On-Call

### Languages

English, Spanish, Mandarin, Cantonese, Arabic, Tagalog, French

### **Neighborhoods**

Western Addition, Richmond, Haight, Tenderloin, Marina, Hayes Valley, Pacific Heights

### **Hospital and Emergency Care**

**Healthy San Francisco** will provide hospital, urgent, and emergency care for services received at the hospital(s) in your Medical Home Network only.

If Maxine Hall Health Center is your Medical Home, **the hospital in your Medical Home Network is:** 

**Zuckerberg San Francisco General Hospital** 1001 Potrero Avenue San Francisco, CA 94110

1(628) 206-8000

# If you have a life-threatening emergency dial 9-1-1 or go to the nearest hospital.

Except in an emergency you will need a referral from your Medical Home or a specialist for hospital care. If you are being treated at a hospital other than a hospital in your Medical Home network, ask to be considered for their free or reduced cost care program.

**Healthy San Francisco** does not provide hospital, urgent or emergency care at hospitals outside of your Medical Home Network.

### **Prescriptions**

If Maxine Hall Health Center is your Medical Home, **the pharmacies in your Medical Home Network are:** 

### **Walgreens Pharmacy**

For a full list of nearby hours and locations, see page 20 - Walgreens Pharmacy Locations.

# **Zuckerberg San Francisco General Hospital Outpatient Pharmacy**

1001 Potrero Avenue San Francisco, CA 94110 **1(628) 206-8107** 

**For more information** about Maxine Hall Health Center and to see a listing of services, please visit **sfdph.org**.



### **Ocean Park Health Center**

### **Medical Home Description**

Ocean Park Health Center is located in the heart of the Sunset area. The mission of Ocean Park Health Center is to keep individuals and families in the community healthy through preventive and primary health care services provided by a multidisciplinary, culturally sensitive staff of trained professionals. The health center serves all age groups. Many of the clients are recent immigrants, monolingual or those with limited English skills.

Health center services include primary care for acute and chronic medical problems, adults, and geriatric patients, immunizations for adults, on-site nutritionist and pharmacist services, podiatry, family planning, pregnancy testing, prenatal care (including high-risk prenatal consultations and deliveries at ZSFG), nutrition counseling, case management services, and referral and liaison with adult and pediatric mental health services.

Also available is a chronic disease management program for adult diabetics, which provides nutritionist and diabetic nurse education services.

### **Medical Home Clinic**

### **Ocean Park Health Center**

1351 24th Avenue San Francisco, CA 94122 1(415) 682-1900

Hours

M, W, TH, F 8:00am - 5:00pm 9:45am - 5:00pm

24-hour Physician On-Call

### Languages

English, Cantonese, Mandarin, Vietnamese

### **Neighborhoods**

Sunset, Richmond, Parkside, Oceanview, Merced Heights, Ingleside District

### **Hospital and Emergency Care**

**Healthy San Francisco** will provide hospital, urgent, and emergency care for services received at the hospital(s) in your Medical Home Network only.

If Ocean Park Health Center is your Medical Home, the hospital in your Medical Home Network is:

### **Zuckerberg San Francisco General Hospital**

1001 Potrero Avenue San Francisco, CA 94110 1(628) 206-8000

### If you have a life-threatening emergency dial 9-1-1 or go to the nearest hospital.

Except in an emergency you will need a referral from your Medical Home or a specialist for hospital care. If you are being treated at a hospital other than a hospital in your Medical Home network, ask to be considered for their free or reduced cost care program.

Healthy San Francisco does not provide hospital, urgent or emergency care at hospitals outside of your Medical Home Network.

### **Prescriptions**

If Ocean Park Health Center is your Medical Home, the pharmacies in your Medical Home Network are:

### **Walgreens Pharmacy**

For a full list of nearby hours and locations, see page 20 - Walgreens Pharmacy Locations.

### **Zuckerberg San Francisco General Hospital Outpatient Pharmacy**

1001 Potrero Avenue San Francisco, CA 94110 1(628) 206-8107

For more information about Ocean Park Health Center and to see a listing of services, please visit **sfdph.org**.

12 422601A 0822



# Positive Health Program at Zuckerberg San Francisco General Hospital

### **Medical Home Description**

The Positive Health Program (PHP) at Zuckerberg San Francisco General Hospital provides integrated multidisciplinary healthcare services (primary care, same day drop in visits, mental health and substance abuse services) to the HIV-infected patient population and HIV-negative patients who are receiving HIV preexposure prophylaxis (PrEP) within the health network.

Social work, case management are also an integral part of this program.

### **Medical Home Clinic**

### Positive Health Program at Zuckerberg San Francisco General Hospital

995 Potrero Avenue, Ward 86 San Francisco, CA 94110

1(628) 206-2400

24-hour Physician On-Call (including weekends):

1(628) 561-9011

### Hours

By appointment

M - F 8:00am - 5:00pm

Same Day Appointment hours

M - F 8:00am - 11:30am

1:10pm - 4:30pm

Closed every first Friday of the month (for meetings between 8:00am to 12:00pm).

### Languages

English, Spanish

### Neighborhoods

Mission and Potrero Districts

### **Hospital and Emergency Care**

**Healthy San Francisco** will provide hospital, urgent, and emergency care for services received at the hospital(s) in your Medical Home Network only.

If Positive Health Program at Zuckerberg San Francisco General Hospital is your Medical Home, **the hospital in your Medical Home Network is:** 

### **Zuckerberg San Francisco General Hospital**

1001 Potrero Avenue San Francisco, CA 94110

1(628) 206-8000

# If you have a life-threatening emergency dial 9-1-1 or go to the nearest hospital.

Except in an emergency you will need a referral from your Medical Home or a specialist for hospital care. If you are being treated at a hospital other than a hospital in your Medical Home network, ask to be considered for their free or reduced cost care program.

**Healthy San Francisco** does not provide hospital, urgent or emergency care at hospitals outside of your Medical Home Network.

### **Prescriptions**

If Positive Health Program at Zuckerberg San Francisco General Hospital is your Medical Home, the pharmacies in your Medical Home Network are:

### **Walgreens Pharmacy**

For a full list of nearby hours and locations, see page 20 - Walgreens Pharmacy Locations.

# **Zuckerberg San Francisco General Hospital Outpatient Pharmacy**

1001 Potrero Avenue San Francisco, CA 94110 **1(628) 206-8107** 

**For more information** about Positive Health Program at Zuckerberg San Francisco General Hospital and to see a listing of services, please visit **sfdph.org**.



### **Potrero Hill Health Center**

### **Medical Home Description**

The Potrero Hill Health Center is one of the communitybased primary care health centers. It primarily serves low-income individuals and families.

Although appointments are recommended for visits, patients in need of urgent care can be seen and given same day appointments. Priority new patient appointments are available within two days or less for prenatal, and STD cases. Pregnancy testing is available on demand.

Primary care services include preventive services (such as immunizations and cancer screenings), acute illness care, chronic illness care, prenatal and postpartum care with deliveries by the Perinatal Partnership Medical Director, family planning services, behavioral health services (including case management), and referrals to specialty and inpatient care services. Other services offered by the health center are podiatry, mental health support groups, chiropractic services, nutrition education and consultation services, psychiatric consultation, substance abuse counseling and referral, diabetic teaching, and community outreach.

### **Medical Home Clinic**

### **Potrero Hill Health Center**

1050 Wisconsin Street San Francisco, CA 94107 **1(415) 648-3022** 

### Hours

M – F 8:00am – 5:00pm 24-hour Physician On-Call

### Languages

English, Spanish, Tagalog, Cantonese

### **Neighborhoods**

Potrero District, Mission, Bayview/Hunters Point, Bernal Heights, South of Market

### **Hospital and Emergency Care**

**Healthy San Francisco** will provide hospital, urgent, and emergency care for services received at the hospital(s) in your Medical Home Network only.

If Potrero Hill Health Center is your Medical Home, the hospital in your Medical Home Network is:

**Zuckerberg San Francisco General Hospital** 1001 Potrero Avenue San Francisco, CA 94110 **1(628) 206-8000** 

# If you have a life-threatening emergency dial 9-1-1 or go to the nearest hospital.

Except in an emergency you will need a referral from your Medical Home or a specialist for hospital care. If you are being treated at a hospital other than a hospital in your Medical Home network, ask to be considered for their free or reduced cost care program.

**Healthy San Francisco** does not provide hospital, urgent or emergency care at hospitals outside of your Medical Home Network.

### **Prescriptions**

If Potrero Hill Health Center is your Medical Home, the pharmacies in your Medical Home Network are:

### **Walgreens Pharmacy**

For a full list of nearby hours and locations, see page 20 - Walgreens Pharmacy Locations.

# **Zuckerberg San Francisco General Hospital Outpatient Pharmacy**

1001 Potrero Avenue San Francisco, CA 94110 **1(628) 206-8107** 

**For more information** about Potrero Hill Health Center and to see a listing of services, please visit **sfdph.org**.



# Richard H. Fine People's Clinic at Zuckerberg San Francisco General Hospital

### **Medical Home Description**

The Richard H. Fine People's Clinic is the adult primary care clinic at Zuckerberg San Francisco General Hospital, and an Internal Medicine Resident Clinic for the University of California, San Francisco. It is located on the first floor of the main hospital next to the clinic lobby entrance.

Primary care clinics are held each morning and afternoon, Monday through Friday, as well as on Tuesday evenings. Other services include nutritional counseling, refill clinic, and social work services. Our nurses have special expertise in smoking cessation, stress reduction, and diabetes education.

### **Medical Home Clinic**

### Richard H. Fine People's Clinic at Zuckerberg San Francisco General Hospital

1001 Potrero Avenue, Suite 1M3 San Francisco, CA 94110

1(628) 206-8494

### Hours

M, W, TH, F 8:30am – 9:00pm TU 5:00pm – 8:30pm

### Languages

Assistance is available in all languages, including American Sign Language.

### **Neighborhoods**

Mission and Potrero Districts

### **Hospital and Emergency Care**

**Healthy San Francisco** will provide hospital, urgent, and emergency care for services received at the hospital(s) in your Medical Home Network only.

If Richard H. Fine People's Clinic at Zuckerberg San Francisco General Hospital is your Medical Home, **the hospital in your Medical Home Network is:** 

### **Zuckerberg San Francisco General Hospital**

1001 Potrero Avenue San Francisco, CA 94110 **1(628) 206-8000** 

# If you have a life-threatening emergency dial 9-1-1 or go to the nearest hospital.

Except in an emergency you will need a referral from your Medical Home or a specialist for hospital care. If you are being treated at a hospital other than a hospital in your Medical Home network, ask to be considered for their free or reduced cost care program.

**Healthy San Francisco** does not provide hospital, urgent or emergency care at hospitals outside of your Medical Home Network.

### **Prescriptions**

If Richard H. Fine People's Clinic at Zuckerberg San Francisco General Hospital is your Medical Home, **the pharmacies in your Medical Home Network are:** 

### **Walgreens Pharmacy**

For a full list of nearby hours and locations, see page 20 - Walgreens Pharmacy Locations.

# **Zuckerberg San Francisco General Hospital Outpatient Pharmacy**

1001 Potrero Avenue San Francisco, CA 94110 **1(628) 206-8107** 

**For more information** about Richard H. Fine People's Clinic at Zuckerberg San Francisco General Hospital and to see a listing of services, please visit **sfdph.org**.



# Silver Avenue Family Health Center

### **Medical Home Description**

Although the center provides services to children, adults, and older adults, it also specializes in the provision of services to women. Services include Centering Pregnancy group, prenatal care, obstetrical delivery at ZSFG, pregnancy testing and counseling, mammography, annual women's exams, pap smears, pre-operative exams, colposcopy exams and biopsy; limited infertility services and family planning.

Silver Avenue Family Health Center also provides primary care services, mental health services, substance abuse counseling and referral, HIV testing and counseling, podiatry, and chronic disease management.

### **Medical Home Clinic**

### **Silver Avenue Family Health Center**

1525 Silver Avenue San Francisco, CA 94134 **1(415) 657-1700** 

### Hours

M, TU, TH, F 8:00am – 5:00pm W 8:00am – 12:00pm Only

24-hour Physician On-Call

### Languages

English, Spanish, Cantonese, Mandarin, Tagalog, Vietnamese

### Neighborhoods

Visitacion Valley, Bernal Heights, Bayview/Hunters Point, Portola, Excelsior

### **Hospital and Emergency Care**

**Healthy San Francisco** will provide hospital, urgent, and emergency care for services received at the hospital(s) in your Medical Home Network only.

If Silver Avenue Family Health Center is your Medical Home, the hospital in your Medical Home Network is:

### **Zuckerberg San Francisco General Hospital**

1001 Potrero Avenue San Francisco, CA 94110 **1(628) 206-8000** 

# If you have a life-threatening emergency dial 9-1-1 or go to the nearest hospital.

Except in an emergency you will need a referral from your Medical Home or a specialist for hospital care. If you are being treated at a hospital other than a hospital in your Medical Home network, ask to be considered for their free or reduced cost care program.

**Healthy San Francisco** does not provide hospital, urgent or emergency care at hospitals outside of your Medical Home Network.

### **Prescriptions**

If Silver Avenue Family Health Center is your Medical Home, the pharmacies in your Medical Home Network are:

### **Walgreens Pharmacy**

For a full list of nearby hours and locations, see page 20 - Walgreens Pharmacy Locations.

# **Zuckerberg San Francisco General Hospital Outpatient Pharmacy**

1001 Potrero Avenue San Francisco, CA 94110 **1(628) 206-8107** 

**For more information** about Silver Avenue Family Health Center and to see a listing of services, please visit **sfdph.org**.



# **Southeast Family Health Center**

### **Medical Home Description**

Southeast Family Health Center is dedicated to providing culturally competent health services to the Bayview Hunter's Point Community. Southeast Family Health Center provides comprehensive, multi-disciplinary Primary Care and Urgent Care services and Podiatry to residents of the Bayview Hunter's Point and surrounding communities. Our patient population is African American. There are significant numbers of Samoan Americans and Latinos who live in the community and use the clinic's services. The clinic sees primarily under-served populations, many of whom suffer from multiple and complex medical and social needs.

Additional services offered include telephone advising, nurse clinics, behavioral health staff, mammography screening, eye screening, health education, psychosocial and substance abuse referrals. Comprehensive prenatal services are also offered. Same day urgent care appointments available by appointment only. On-site HIV testing is offered to our established patients. We also offer comprehensive and multi-disciplinary services to our patients with HIV.

### **Medical Home Clinic**

### **Southeast Family Health Center**

2403 Keith Street San Francisco, CA 94124 **1(628) 217-5500** 

### Hours

M – F 8:00am – 5:00pm Closed for Lunch 12:00pm – 1:00pm Closed Wednesdays from 12:00pm – 2:00pm

24-hour Physician On-Call

### Languages

English, Spanish

### Neighborhoods

Bayview District, Visitacion Valley, Potrero Hill District

### **Hospital and Emergency Care**

**Healthy San Francisco** will provide hospital, urgent, and emergency care for services received at the hospital(s) in your Medical Home Network only.

If Southeast Family Health Center is your Medical Home, the hospital in your Medical Home Network is:

### **Zuckerberg San Francisco General Hospital**

1001 Potrero Avenue San Francisco, CA 94110 **1(628) 206-8000** 

# If you have a life-threatening emergency dial 9-1-1 or go to the nearest hospital.

Except in an emergency you will need a referral from your Medical Home or a specialist for hospital care. If you are being treated at a hospital other than a hospital in your Medical Home network, ask to be considered for their free or reduced cost care program.

**Healthy San Francisco** does not provide hospital, urgent or emergency care at hospitals outside of your Medical Home Network.

### **Prescriptions**

If Southeast Family Health Center is your Medical Home, the pharmacies in your Medical Home Network are:

### **Walgreens Pharmacy**

For a full list of nearby hours and locations, see page 20 - Walgreens Pharmacy Locations.

# Zuckerberg San Francisco General Hospital Outpatient Pharmacy

1001 Potrero Avenue San Francisco, CA 94110 **1(628) 206-8107** 

**For more information** about Southeast Family Health Center and to see a listing of services, please visit **sfdph.org**.



### Tom Waddell Urban Health Center

### **Medical Home Description**

The goal of Tom Waddell Urban Health Center is to provide quality comprehensive health and social services to medically indigent and homeless and/or marginally housed persons, particularly, but not exclusively, those in the Tenderloin, South of Market, and Civic Center neighborhoods. With integrated primary care and mental health services, its purpose is to alleviate the suffering of homeless people, promote their self-sufficiency, advocate for their re-integration into society, and work toward the ultimate elimination of homelessness.

Access to care is available by appointment or on a drop-in basis. New patient Intake sessions are available Monday through Friday. Services provided at Tom Waddell Urban Health Center include primary care, HIV care, women's healthcare, transgender healthcare, medication adherence assistance, wound care, telephone advice, mental health services, psycho-social services, diabetic and other chronic disease care, and substance abuse services (office-based opiate treatment and stabilization services).

Other services include most routine laboratory and health screening services including EKGs, eye van, and the mobile mammogram van. The health center provides pregnancy testing/counseling, immunizations, TB testing, and HIV testing/counseling for people who have established primary care at this clinic. Additional services include pain management and Hepatitis C screening.

### **Medical Home Clinic**

### Tom Waddell Urban Health Clinic

230 Golden Gate Avenue San Francisco, CA 94102 **1(415) 355-7400** 

### Hours

M – F 8:00am – 5:00pm

24-hour Physician On-Call

### Languages

English, Spanish, French, Mandarin, Taiwanese, Vietnamese

### Neighborhoods

Tenderloin, South of Market, Civic Center, Homeless

### **Hospital and Emergency Care**

**Healthy San Francisco** will provide hospital, urgent, and emergency care for services received at the hospital(s) in your Medical Home Network only.

If Tom Waddell Urban Health Center is your Medical Home, the hospital in your Medical Home Network is:

### **Zuckerberg San Francisco General Hospital**

1001 Potrero Avenue San Francisco, CA 94110 **1(628) 206-8000** 

# If you have a life-threatening emergency dial 9-1-1 or go to the nearest hospital.

Except in an emergency you will need a referral from your Medical Home or a specialist for hospital care. If you are being treated at a hospital other than a hospital in your Medical Home network, ask to be considered for their free or reduced cost care program.

**Healthy San Francisco** does not provide hospital, urgent or emergency care at hospitals outside of your Medical Home Network.

### **Prescriptions**

If Tom Waddell Urban Health Center is your Medical Home, the pharmacies in your Medical Home Network are:

### **Walgreens Pharmacy**

For a full list of nearby hours and locations, see page 20 - Walgreens Pharmacy Locations.

# **Zuckerberg San Francisco General Hospital Outpatient Pharmacy**

1001 Potrero Avenue San Francisco, CA 94110 **1(628) 206-8107** 

**For more information** about Tom Waddell Urban Health Center and to see a listing of services, please visit **sfdph.org**.



# Young Adult and Teen Health Center at CHC

### **Medical Home Description**

Young Adult and Teen Health Center at CHC provides primary care to **Healthy San Francisco** teens and young adults aged **18–24 years old.** If you choose this medical home, please be aware that you will be required to move to an open medical home once you turn 24. If you are between the ages of 22 and 23 and would like to maintain your medical home for more than 1–2 years, please choose an alternate medical home location.

A wide variety of medical services are available that focus on health promotion and disease prevention. Services include general medical physicals, sports, school, and employment physicals, chronic disease management including asthma and weight management, nutritional counseling, immunizations, reproductive health care including birth control, sexually transmitted infections, and HIV screening.

Young Adult and Teen Health Center at CHC also provides mental health assessment and referral, management of attention-deficit/hyperactivity disorder (ADHD), and referral to several subspecialty services at ZSFG. Care is available to teens and young adults who are victims of violence. Young Adult and Teen Health Center at CHC specializes in multilingual language services for patients whose primary language is not English.

### **Medical Home Clinic**

### Young Adult and Teen Health Center at CHC

1001 Potrero Avenue, 6M San Francisco, CA 94110

1(628) 206-8376

### Hours

M, TU 9:00am – 8:00pm W, F 9:00am – 5:00pm

### Languages

Assistance is available in all languages, including American Sign Language.

### **Neighborhoods**

Mission and Potrero Hill Districts

### **Hospital and Emergency Care**

**Healthy San Francisco** will provide hospital, urgent, and emergency care for services received at the hospital(s) in your Medical Home Network only.

If Young Adult and Teen Health Center at CHC is your Medical Home, the hospital in your Medical Home Network is:

### **Zuckerberg San Francisco General Hospital**

1001 Potrero Avenue San Francisco, CA 94110 **1(628) 206-8000** 

# If you have a life-threatening emergency dial 9-1-1 or go to the nearest hospital.

Except in an emergency you will need a referral from your Medical Home or a specialist for hospital care. If you are being treated at a hospital other than a hospital in your Medical Home network, ask to be considered for their free or reduced cost care program.

**Healthy San Francisco** does not provide hospital, urgent or emergency care at hospitals outside of your Medical Home Network.

### **Prescriptions**

If Young Adult and Teen Health Center at CHC is your Medical Home, the pharmacies in your Medical Home Network are:

### Walgreens Pharmacy

For a full list of nearby hours and locations, see page 20 - Walgreens Pharmacy Locations.

# **Zuckerberg San Francisco General Hospital Outpatient Pharmacy**

1001 Potrero Avenue San Francisco, CA 94110 **1(628) 206-8107** 

**For more information** about Young Adult and Teen Health Center at CHC and to see a listing of services, please visit **sfdph.org**.



# **Walgreens Pharmacy Locations**

- 5300 3rd St
   1(415) 671-0841
   M-F 9am 9pm
   Sat 9am 5pm
   Sun Closed
- 4129 18th St
   1(415) 551-7837
   M-F 9am 7pm
   Sat 9am 5pm
   Sun Closed
- 45 Castro St
   1(415) 565-0991
   M-F 9am 6pm
   Sat Closed
   Sun Closed
- 4. 498 Castro St 1(415) 861-3136 24 hours
- 1363 Divisadero St
   1(415) 931-9974
   M-F 9am 9pm
   Sat 9am 5pm
   Sun 10am 6pm
- 5280 Geary Blvd
   1(415) 668-2041
   M-Sun 8am 9pm
- 7. 500 Geary St 1(415) 673-8413 M-F 9am - 7pm Sat 9am - 5pm Sun Closed
- 8. 965 Geneva Ave 1(415) 841-0507 M-F 9am - 9pm Sat 9am - 5pm Sun 10am - 6pm

- 2050 Irving St
   1(415) 664-4215
   M-F 9am 9pm
   Sat 9am 5pm
   Sun 10am 6pm
- 10. 825 Market St1(415) 543-9502M-F 8am 9pmSat 9am 5pmSun 10am 6pm
- 11. 1301 Market St 1(415) 861-4010 M-F 8am - 8pm Sat 9am - 5pm Sun 10am - 6pm
- 12. 2262 Market St **1(415) 255-0101** M-F 9am - 7pm Sat-Sun Closed
- 13. 2690 Mission St **1(415) 285-1576** M-F 9am - 9pm Sat 9am - 5pm Sun 10am - 6pm
- 14. 3398 Mission St **1(415) 824-6886** M-F 9am - 9pm Sat 9am - 5pm Sun 10am - 6pm
- 15. 1750 Noriega St 1(415) 664-5543 M-F 9am - 9pm Sat 9am - 5pm Sun 10am - 6pm

- 16. 1630 Ocean Ave 1(415) 239-0804 M-F 9am - 9pm Sat 9am - 5pm Sun 10am - 6pm
- 17. 199 Parnassus Ave 1(415) 661-5287 M-F 9am - 9pm Sat 9am - 5pm Sun 10am - 6pm
- 18. 25 Point Lobos Ave 1(415) 386-0736 M-F 9am - 9pm Sat 9am - 5pm Sun 10am - 6pm
- 19. 1524 Polk St **1(415) 673-4701** Every Day 8am - 10pm
- 20. 1189 Potrero Ave 1(415) 647-1397 M-F 8am - 10pm Sat 8am - 9pm Sun 8am - 9pm
- 21. 135 Powell St 1(415) 391-7222 M-F 9am - 7pm Sat 9am - 5pm Sun Closed
- 22. 2494 San Bruno Ave 1(415) 468-4274 M-F 9am - 9pm Sat 9am - 5pm Sun 10am - 6pm

- 23. 1344 Stockton St 1(415) 981-6274 M-F 8am - 9pm Sat 9am - 7pm Sun 10am - 6pm
- 24. 1201 Taraval St **1(415) 753-1305** M-F 9am - 9pm Sat 9am - 5pm Sun 10am - 6pm
- 25. 3001 Taraval St **1(415) 759-0572** M-F 9am - 9pm Sat 9am - 5pm Sun 10am - 6pm
- 26. 1580 Valencia St 1(415) 970-8001 M-F 9am - 6pm Sat Closed Sun Closed



# San Francisco Community Clinic Consortium (SFCCC) Clinics



# HealthRIGHT 360 – Haight Ashbury Integrated Care Center

### **Medical Home Description**

The HealthRIGHT 360 – Haight Ashbury Integrated Care Center opened in response to the needs of the young people in the Haight Ashbury neighborhood, providing primary medical care, free of charge. A medical clinic where clients can come for quality, non-judgmental and compassionate health care, regardless of their ability to pay.

Services include: Primary and specialty care, chiropractic care, health care for the homeless, substance abuse treatment, HIV primary care and case management, HIV risk reduction counseling and testing, Hepatitis C testing and treatment, acupuncture, smoking cessation services, dental screenings, therapy, case management, and women's health services.

### **Medical Home Clinics**

# HealthRIGHT 360 – Haight Ashbury Integrated Care Center

1563 Mission Street San Francisco, CA 94103 **1(415) 746-1940** 

### **Hours**

M - F 8:45am - 12:00pm 1:00pm - 5:00pm

### Languages

English, Spanish, Cantonese, Mandarin. American Sign Language (ASL) is available with prior notice.

### Neighborhoods

Haight-Ashbury (Upper Haight), Mission, South of Market

### **Hospital and Emergency Care**

**Healthy San Francisco** will provide hospital, urgent, and emergency care for services received at the hospital(s) in your Medical Home Network only.

If HealthRIGHT 360 – Haight Ashbury Integrated Care Center is your Medical Home, **the hospital in your Medical Home Network is:** 

**Zuckerberg San Francisco General Hospital** 

1001 Potrero Avenue San Francisco, CA 94110 **1(628) 206-8000** 

If you have a life-threatening emergency dial 9-1-1 or go to the nearest hospital.

Except in an emergency you will need a referral from your Medical Home or a specialist for hospital care. If you are being treated at a hospital other than a hospital in your Medical Home network, ask to be considered for their free or reduced cost care program.

**Healthy San Francisco** does not provide hospital, urgent or emergency care at hospitals outside of your Medical Home Network.

### **Prescriptions**

If HealthRIGHT 360 – Haight Ashbury Integrated Care Center is your Medical Home, **the pharmacy in your Medical Home Network is:** 

**Zuckerberg San Francisco General Hospital Outpatient Pharmacy** 

1001 Potrero Avenue San Francisco, CA 94110 **1(628) 206-8107** 



# **Lyon-Martin Community Health Services**

### **Medical Home Description**

Lyon-Martin Community Health Services provides excellent health care to women, lesbians, transgender and genderqueer people in a safe, compassionate and non-judgmental environment; with sensitivity to sexual orientation and gender identity. All services are provided regardless of the patient's ability to pay. Our patients are diverse in age, ethnicity and social circumstance. We advocate for the improved health and healthcare of all people, especially the populations we serve. We believe good health means caring for both the body and the mind

Services include Primary Care, HIV-Primary Care, Transgender Health Care, Gynecologic Care, Breast/Chest Health Services, and Mental Health Services including Group Therapy and Integrated Behavioral Health.

### **Medical Home Clinic**

### **Lyon-Martin Community Health Services**

1735 Mission Street San Francisco, CA 94103

1(415) 565-7667

After Hours Line: 1(415) 561-9165

### Hours

M 1:00pm – 5:00pm T 8:30am – 7:00pm W 10:30am – 7:00pm TH 8:30am – 5:00pm F 8:30am – 5:00pm

### **Outreach & Harm Reduction Clinic Drop In**

T 5:00pm - 7:00pm

### Languages

English, Spanish

### Neighborhood

Hayes Valley / Civic Center

### **Hospital and Emergency Care**

**Healthy San Francisco** will provide hospital, urgent, and emergency care for services received at the hospital(s) in your Medical Home Network only.

If Lyon-Martin Community Health Services is your Medical Home, the hospital in your Medical Home Network is:

### **Zuckerberg San Francisco General Hospital**

1001 Potrero Avenue San Francisco, CA 94110 **1(628) 206-8000** 

# If you have a life-threatening emergency dial 9-1-1 or go to the nearest hospital.

Except in an emergency you will need a referral from your Medical Home or a specialist for hospital care. If you are being treated at a hospital other than a hospital in your Medical Home network, ask to be considered for their free or reduced cost care program.

**Healthy San Francisco** does not provide hospital, urgent or emergency care at hospitals outside of your Medical Home Network.

### **Prescriptions**

If Lyon-Martin Community Health Services is your Medical Home, the pharmacy in your Medical Home Network is:

# **Zuckerberg San Francisco General Hospital Outpatient Pharmacy**

1001 Potrero Avenue San Francisco, CA 94110 **1(628) 206-8107** 

**For more information** about Lyon-Martin Community Health Services and to see a listing of services, please visit **lyon-martin.org.** 



# Mission Neighborhood Health Center

### **Medical Home Description**

Mission Neighborhood Health Center honors our Latino roots with a tradition of providing compassionate, patient-centered care. We advocate for health equity and deliver innovative, high quality services responsive to the neighborhoods and diverse communities we serve.

Services include primary care, family planning, pregnancy tests, adult and senior medicine, HIV services, prenatal, podiatry, nutrition, x-ray, pharmacy, and lab work.

### **Medical Home Clinics**

### **Mission Neighborhood Health Center**

240 Shotwell Street San Francisco, CA 94110 **1(415) 552-3870** 

### **Hours**

M, TU, TH, F 8:00am – 5:00pm W 8:00am – 8:00pm

### Languages

English, Spanish

### Mission Neighborhood Health Center – Excelsior

4434 Mission Street San Francisco, CA 94112

1(415) 406-1353

### Hours

M – F 8:00am – 5:00pm Hours Vary

### Languages

English, Spanish

### **Neighborhoods**

Mission and Excelsior Districts

### **Hospital and Emergency Care**

**Healthy San Francisco** will provide hospital, urgent, and emergency care for services received at the hospital(s) in your Medical Home Network only.

If Mission Neighborhood Health Center is your Medical Home, the hospital in your Medical Home Network is:

### **Zuckerberg San Francisco General Hospital**

1001 Potrero Avenue San Francisco, CA 94110 **1(628) 206-8000** 

# If you have a life-threatening emergency dial 9-1-1 or go to the nearest hospital.

Except in an emergency you will need a referral from your Medical Home or a specialist for hospital care. If you are being treated at a hospital other than a hospital in your Medical Home network, ask to be considered for their free or reduced cost care program.

**Healthy San Francisco** does not provide hospital, urgent or emergency care at hospitals outside of your Medical Home Network.

### **Prescriptions**

If Mission Neighborhood Health Center is your Medical Home, the pharmacy in your Medical Home Network is:

# **Zuckerberg San Francisco General Hospital Outpatient Pharmacy**

1001 Potrero Avenue San Francisco, CA 94110 **1(628) 206-8107** 

**For more information** about Mission Neighborhood Health Center and to see a listing of services, please visit **mnhc.org**.



# **Mission Neighborhood Resource Center**

### **Medical Home Description**

Mission Neighborhood Resource Center serves homeless adults in the Mission. Mission Neighborhood Resource Center advocates for housing and shelter and enhances the physical, social, emotional, and economic health of homeless residents of the neighborhood.

Services include primary care, family planning, and pregnancy tests. **Please note:** HIV, prenatal and podiatry services are <u>not</u> available at Resource Center location.

### **Medical Home Clinics**

### **Mission Neighborhood Resource Center**

165 Capp Street San Francisco, CA 94110 **1(415) 869-7977 ext 1001** 

### **Hours**

M – F 8:30am – 5:00pm

### Languages

English, Spanish

### Neighborhoods

Mission and Excelsior Districts

### **Hospital and Emergency Care**

**Healthy San Francisco** will provide hospital, urgent, and emergency care for services received at the hospital(s) in your Medical Home Network only.

If Mission Neighborhood Resource Center is your Medical Home, the hospital in your Medical Home Network is:

**Zuckerberg San Francisco General Hospital** 

1001 Potrero Avenue San Francisco, CA 94110 **1(628) 206-8000** 

If you have a life-threatening emergency dial 9-1-1 or go to the nearest hospital.

Except in an emergency you will need a referral from your Medical Home or a specialist for hospital care. If you are being treated at a hospital other than a hospital in your Medical Home network, ask to be considered for their free or reduced cost care program.

**Healthy San Francisco** does not provide hospital, urgent or emergency care at hospitals outside of your Medical Home Network.

### **Prescriptions**

If Mission Neighborhood Resource Center is your Medical Home, the pharmacy in your Medical Home Network is:

**Zuckerberg San Francisco General Hospital Outpatient Pharmacy** 

1001 Potrero Avenue San Francisco, CA 94110 **1(628) 206-8107** 

**For more information** about Mission Neighborhood Resource Center and to see a listing of services, please visit **mnhc.org**.



### **Native American Health Center**

### **Medical Home Description**

Native American Health Center provides health care to residents in the Mission district, with respect for and promotion of American Indian culture.

Services include primary care, preventive care, general dentistry (not included under **Healthy San Francisco**), patient education services, HIV care and counseling, and high-risk youth substance abuse programs.

### **Medical Home Clinic**

### **Native American Health Center**

160 Capp Street San Francisco, CA 94110 **1(415) 621-8051** 

### Hours

M – F 9:00am – 5:00pm

### Languages

English, Spanish, Vietnamese

### Neighborhood

Mission District

### **Hospital and Emergency Care**

**Healthy San Francisco** will provide hospital, urgent, and emergency care for services received at the hospital(s) in your Medical Home Network only.

If Native American Health Center is your Medical Home, the hospital in your Medical Home Network is:

### **Zuckerberg San Francisco General Hospital**

1001 Potrero Avenue San Francisco, CA 94110 **1(628) 206-8000** 

# If you have a life-threatening emergency dial 9-1-1 or go to the nearest hospital.

Except in an emergency you will need a referral from your Medical Home or a specialist for hospital care. If you are being treated at a hospital other than a hospital in your Medical Home network, ask to be considered for their free or reduced cost care program.

**Healthy San Francisco** does not provide hospital, urgent or emergency care at hospitals outside of your Medical Home Network.

### **Prescriptions**

If Native American Health Center is your Medical Home, the pharmacy in your Medical Home Network is:

# **Zuckerberg San Francisco General Hospital Outpatient Pharmacy**

1001 Potrero Avenue San Francisco, CA 94110 **1(628) 206-8107** 

**For more information** about Native American Health Center and to see a listing of services, please visit **nativehealth.org.** 



# **North East Medical Services (NEMS)**

### **Medical Home Description**

NEMS is a non-profit community health center with six locations, including the heart of Chinatown, the Sunset, Visitacion Valley, and the Portola district. The staff provides comprehensive, quality health care services with a personal touch. NEMS serves a wide range of cultural and ethnic backgrounds with specific expertise in serving Asians. The staff at NEMS can speak many languages, including Cantonese, Mandarin, Vietnamese, Burmese, and English.

### **Medical Home Clinics**

### North East Medical Services - 1520 Stockton

1520 Stockton Street at Columbus Street San Francisco, CA 94133

1(415) 391-9686

### Hours

M – F 8:30am – 5:30pm SAT 9:00am – 4:00pm

### Languages

Cantonese, Mandarin, Vietnamese, Burmese, English

### North East Medical Services - 2574 San Bruno Ave

2574 San Bruno Avenue San Francisco, CA 94134

1(415) 391-9686

### Hours

M – F 8:30am – 5:00pm SAT 9:00am – 4:00pm Closed 12:00pm – 1:00pm

### Languages

Cantonese, Mandarin, Vietnamese, Spanish, Armenian, English

### North East Medical Services – 1450 Noriega

1450 Noriega Street San Francisco, CA 94122

1(415) 391-9686

### Languages

Cantonese, Mandarin, English

### Hours

M – F 8:30am – 5:00pm SAT 9:00am – 4:00pm Closed 12:00pm – 1:00pm

### North East Medical Services - 82 Leland

82 Leland Avenue at Bayshore Boulevard San Francisco, CA 94134

1(415) 391-9686

### Hours

M – F 8:30am – 5:00pm Closed 12:00pm – 1:00pm

### Languages

Cantonese, Mandarin, Vietnamese, Spanish, English

### North East Medical Services - 3431 Taraval

3431 Taraval Street San Francisco, CA 94116 **1(415) 391-9686** 

### **Hours**

M – F 8:30am – 5:00pm Closed 12:00pm – 1:00pm

### Languages

Cantonese, Mandarin, English

### North East Medical Services - 1033 Clement

1033 Clement Street San Francisco, CA 94118

1(415) 391-9686

### Hours

M – F 8:30am – 5:00pm Closed 12:00pm – 1:00pm

### Languages

Cantonese, Mandarin, English

Hospital and emergency care and prescription information on next page.



# **North East Medical Services (NEMS)**

### **Hospital and Emergency Care**

**Healthy San Francisco** will provide hospital, urgent, and emergency care for services received at the hospital(s) in your Medical Home Network only.

If NEMS is your Medical Home, the hospitals in your Medical Home Network are:

Zuckerberg San Francisco General Hospital (A Medical Home referral is required for specialty care) 1001 Potrero Avenue San Francisco, CA 94110 1(628) 206-8000

If you have a life-threatening emergency dial 9-1-1 or go to the nearest hospital.

Except in an emergency you will need a referral from your Medical Home or a specialist for hospital care. If you are being treated at a hospital other than a hospital in your Medical Home network, ask to be considered for their free or reduced cost care program. **Healthy San Francisco** does not provide hospital, urgent or emergency care at hospitals outside of your Medical Home Network.

### **Prescriptions**

While Medicines are prescribed at all NEMS locations, they may be picked up only at the NEMS 1520 Stockton, 2574 San Bruno Ave, 1400 Noriega, or 1019 Clement pharmacies.

NEMS has a 24-hour Prescription Refill Hotline at **1(415) 352-5035.** 

**For more information** about NEMS and to see a listing of services, please visit **nems.org**.



# St. Anthony's Medical Clinic

### **Medical Home Description**

The mission of St. Anthony's Medical Clinic is to provide high quality care to uninsured residents of San Francisco.

Services include primary care, urgent care, pediatrics, podiatry, psychiatry, mental health therapy, allergy/ asthma care, immunizations, HIV medical care and testing, acupuncture, pregnancy testing, smoking cessation, health education and outreach.

### **Medical Home Clinic**

### St. Anthony's Medical Clinic

150 Golden Gate Avenue San Francisco, CA 94102

1(415) 241-8320

### **Hours**

M, TU, TH, F 8:00am – 12:00pm

1:00pm - 4:30pm

W 8:00am - 12:00pm

Drop-in care is on a triage basis, with a line forming thirty minutes prior to opening

### Languages

English, Cantonese, Vietnamese, Lao, Thai, Mandarin, Portuguese, French, Russian, Spanish, Tagalog

### Neighborhood

Tenderloin

### **Hospital and Emergency Care**

**Healthy San Francisco** will provide hospital, urgent, and emergency care for services received at the hospital(s) in your Medical Home Network only.

If St. Anthony's Medical Clinic is your Medical Home, the hospital in your Medical Home Network is:

### **Zuckerberg San Francisco General Hospital**

1001 Potrero Avenue San Francisco, CA 94110 1(628) 206-8000

### If you have a life-threatening emergency dial 9-1-1 or go to the nearest hospital.

Except in an emergency you will need a referral from your Medical Home or a specialist for hospital care. If you are being treated at a hospital other than a hospital in your Medical Home network, ask to be considered for their free or reduced cost care program.

Healthy San Francisco does not provide hospital, urgent or emergency care at hospitals outside of your Medical Home Network.

### **Prescriptions**

If St. Anthony's Medical Clinic is your Medical Home, the pharmacies in your Medical Home Network are:

### Walgreens

3601 California Street San Francisco, CA 94118

1(415) 668-5202

### Walgreens

498 Castro Street at 18th Street San Francisco, CA 94114

1(415) 861-3136

### Walgreens

1899 Fillmore Street at Bush Street San Francisco, CA 94115

1(415) 771-4603

### Walgreens

1301 Market Street at 9th Street San Francisco, CA 94103

1(415) 861-4010

### Walgreens

2145 Market Street San Francisco, CA 94114

1(415) 355-0800

### Walgreens

1100 Van Ness Avenue San Francisco, CA 94109

1(415) 783-1909

### **CVS**

701 Van Ness Avenue San Francisco, CA 94102

1(415) 848-1088

For more information about St. Anthony's Medical Clinic Foundation and to see a listing of services, please visit **stanthonysf.org**.

29 422601A 0822



### **South of Market Health Center**

### **Medical Home Description**

South of Market Health Center provides a comprehensive health service program that is designed to meet health care needs of a low-income inner-city population with dignity, compassion, and culturally-sensitive quality medical services.

Services include primary care, family planning, HIV testing, social services, dentistry (not included under **Healthy San Francisco**), health education, women's health care, podiatry, integrated behavioral health services, and case management.

### **Medical Home Clinics**

### South of Market Health Center

229 7th Street San Francisco, CA 94103 **1(415) 503-6000** 

### **Hours**

M, TU, W, TH 8:00am - 5:00pm F 8:00am - 3:30pm SAT 8:00am - 3:30pm

### **South of Market Senior Clinic**

317 Clementina Street San Francisco, CA 94103

1(415) 284-2270

### Hours

M, TU, W, TH 8:00am – 5:00pm F 8:00am – 3:30pm

### Languages

English, Spanish, Cantonese, Mandarin, Tagalog

### Neighborhood

South of Market

### **Hospital and Emergency Care**

**Healthy San Francisco** will provide hospital, urgent, and emergency care for services received at the hospital(s) in your Medical Home Network only.

If South of Market Health Center is your Medical Home, the hospital in your Medical Home Network is:

### **Zuckerberg San Francisco General Hospital**

1001 Potrero Avenue San Francisco, CA 94110 **1(628) 206-8000** 

# If you have a life-threatening emergency dial 9-1-1 or go to the nearest hospital.

Except in an emergency you will need a referral from your Medical Home or a specialist for hospital care. If you are being treated at a hospital other than a hospital in your Medical Home network, ask to be considered for their free or reduced cost care program.

**Healthy San Francisco** does not provide hospital, urgent or emergency care at hospitals outside of your Medical Home Network.

### **Prescriptions**

If South of Market Health Center is your Medical Home, the pharmacy in your Medical Home Network is:

### Zuckerberg San Francisco General Hospital Outpatient Pharmacy

1001 Potrero Avenue San Francisco, CA 94110 **1(628) 206-8107** 

**For more information** about South of Market Health Center and to see a listing of services, please visit **smhcsf.org**.



# Other Healthy San Francisco Medical Homes



### Kaiser Permanente San Francisco Medical Center

### **Medical Home Description**

For nearly 60 years, Kaiser Permanente San Francisco Medical Center has provided quality care in an integrated delivery system.

Representing virtually all major medical and surgical specialties, our physicians work together in one of the nation's largest medical groups to provide care for you.

### **Medical Home Clinic**

# Kaiser Permanente San Francisco Medical Center Internal Medicine

2238 Geary Boulevard San Francisco, CA 94115

### **Hours**

M – F 9:00am – 5:00pm

### **Appointment and Advice 24/7**

English: 1(415) 833-2200 Chinese Dialects: 1(415) 833-2239 Spanish: 1(415) 833-2203

**Urgent Care** 

Appointment and Advice 24/7 1(415) 833-2200

Kaiser Permanente San Francisco Medical Center Healthy San Francisco

Program Coordinator Assistance 1(415) 833-6024

**Kaiser Permanente San Francisco Mission Bay Medical Offices** 

1600 Owens Street

San Francisco, CA 94158 **1(415) 833-2200** 

Languages

Mandarin, Cantonese, Spanish, English

Neighborhoods

Citywide

### **Hospital and Emergency Care**

**Healthy San Francisco** will provide hospital, urgent, and emergency care for services received at the hospital(s) in your Medical Home Network only.

If Kaiser Permanente San Francisco Medical Center is your Medical Home, the hospital in your Medical Home Network is:

**Kaiser Foundation Hospital San Francisco** 

2425 Geary Boulevard San Francisco, CA 94115 **1(415) 833-2000** (Available 24/7)

Please note that other Kaiser Foundation Hospitals outside of San Francisco are not included in Healthy San Francisco.

If you have a life-threatening emergency dial 9-1-1 or go to the nearest hospital.

Except in an emergency you will need a referral from your Medical Home or a specialist for hospital care. If you are being treated at a hospital other than a hospital in your Medical Home network, ask to be considered for their free or reduced cost emergency care program.

**Healthy San Francisco** does not provide hospital, urgent or emergency care at hospitals outside of your Medical Home Network.

### **Prescriptions**

If Kaiser Permanente San Francisco Medical Center is your Medical Home, **the pharmacies in your Medical Home Network are:** 

**Easyfill** (refills by phone) **1(415) 833-8151** 

Kaiser Permanente San Francisco Medical Center

2238 Geary Boulevard San Francisco, CA 94115

Main Pharmacy 4th Floor 6th Floor 1(415) 833-8150

Kaiser Permanente San Francisco Medical Center (French Campus)

4141 Geary Boulevard San Francisco, CA 94115 **1(415) 833-3295** 



# Sister Mary Philippa Health Center

### **Medical Home Description**

Central to its mission, Sr. Mary Philippa Health Center and St. Mary's Medical Center provide health care and advocacy for the poor through the Sr. Mary Philippa Health Center. This clinic offers a coordinated program of comprehensive primary and specialty health services free of charge or at a reduced rate to thousands of uninsured and underinsured members of the San Francisco community. Sr. Mary Phillipa Health Center and St. Mary's Medical Center do not offer family planning services, including contraceptives or sterilization, to HSF participants.

The Center serves a socially and ethnically diverse population of patients, and these patients are served by attending physicians, residents, fellows, nurses and other staff.

### **Medical Home Clinic**

### Sr. Mary Philippa Health Center

2235 Hayes Street, 5th Floor San Francisco, CA 94117

1(415) 750-5500

Appointment Scheduling Line: 1(415) 750-5515

### **Hours**

M, W, TH, F 8:30am - 5:00pm TU 10:00am - 5:00pm

### Languages

Spanish, Cantonese, English, Tagalog, Vietnamese (additional languages are provided through remote telephone interpreters through Cyracom Language Services)

### Neighborhood

Haight-Ashbury

### **Hospital and Emergency Care**

**Healthy San Francisco** will provide hospital, urgent, and emergency care for services received at the hospital(s) in your Medical Home Network only.

If Sister Mary Philippa Health Center is your Medical Home, the hospitals in your Medical Home Network are:

### St. Mary's Medical Center

450 Stanyan Street San Francisco, CA 94117

1(415) 668-1000

**Zuckerberg San Francisco General Hospital** (A Medical Home referral is required for specialty care)

1001 Potrero Avenue San Francisco, CA 94110 **1(628) 206-8000** 

If you have a life-threatening emergency dial 9-1-1 or go to the nearest hospital.

Except in an emergency you will need a referral from your Medical Home or a specialist for hospital care. If you are being treated at a hospital other than a hospital in your Medical Home network, ask to be considered for their free or reduced cost care program.

**Healthy San Francisco** does not provide hospital, urgent or emergency care at hospitals outside of your Medical Home Network.

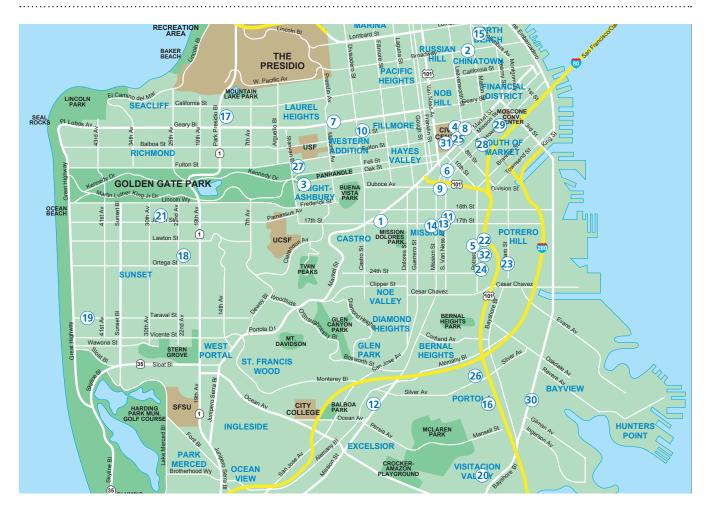
### **Prescriptions**

Prescriptions for medicine are provided at Sr. Mary Philippa Outpatient Pharmacy. The Pharmacy does not provide or fill prescriptions for contraceptives.

**For more information** about Sr. Mary Philippa Health Center and to see a listing of services, please visit **stmarysmedicalcenter.org.** 



# **Healthy San Francisco Clinic Network Map**



- Castro Mission Health Center 3850 17th Street San Francisco, CA 94114 1(415) 934-7700
- Chinatown Public Health Center1490 Mason StreetSan Francisco, CA 941331(415) 364-7600
- 3. Cole Street Youth Clinic 555 Cole Street San Francisco, CA 94117 1(415) 386-9398 or 1(415) 751-8181
- **4.** Curry Senior Center 333 Turk Street San Francisco, CA 94102 **1(415) 885-2274**

- Family Health Center at ZSFG
   995 Potrero Avenue Building 80,
   1st Floor San Francisco, CA 94110
   1(628) 206-5252
- 6. HealthRIGHT 360 Haight Ashbury Integrated Care Center 1563 Mission Street San Francisco, CA 94103 1(415) 746-1940
- Kaiser Permanente
   San Francisco Medical Center
   2238 Geary Boulevard
   San Francisco CA 94115
   1(415) 833-2200
- 8. Larkin Street Youth Clinic 134 Golden Gate Avenue San Francisco, CA 94102 1(415) 673-0911 ext. 259

- Lyon-Martin Community Health Services
   1735 Mission Street, San Francisco, CA 94103
   1(415) 565-7667
- 10. Maxine Hall Health Center 1181 Golden Gate Avenue San Francisco, CA 94115 1(415) 292-1300
- 11. Mission Neighborhood Health Center 240 Shotwell Street San Francisco, CA 94110 1(415) 552-3870
- 12. Mission Neighborhood Health Center – Excelsior 4434 Mission Street San Francisco, CA 94112 1(415) 406-1353



13. Mission Neighborhood Resource Center

165 Capp Street San Francisco, CA 94110 **1(415) 869-7977** 

14. Native American Health Center

> 160 Capp Street San Francisco, CA 94110 **1(415) 621-8051**

**15. North East Medical Services – 1520 Stockton**1520 Stockton Street
San Francisco, CA 94133

1(415) 391-9686

- 16. North East Medical Services – 2574 San Bruno Ave 2574 San Bruno Avenue San Francisco, CA 94134 1(415) 391-9686
- 17. North East Medical Services – 1033 Clement 1033 Clement Street San Francisco, CA 94118 1(415) 391-9686
- 18. North East Medical Services – 1450 Noriega 1450 Noriega Street San Francisco, CA 94122 1(415) 391-9686
- 19. North East Medical Services – 3431 Taraval 3431 Taraval Street San Francisco, CA 94116 1(415) 391-9686
- 20. North East Medical Services – 82 Leland 82 Leland Avenue San Francisco, CA 94134 1(415) 391-9686

- **21. Ocean Park Health Center** 1351 24th Avenue San Francisco, CA 94122 **1(415) 682-1900**
- 22. Positive Health Program at ZSFG995 Potrero Avenue, Ward 86

San Francisco, CA 94110 1(628) 206-2400

**23. Potrero Hill Health Center** 1050 Wisconsin Street San Francisco. CA 94107

1(415) 648-3022

24. Richard H. Fine People's Clinic at ZSFG

1001 Potrero Avenue, Suite 1M3 San Francisco, CA 94110 **1(628) 206-8494** 

- 25. St. Anthony's Medical Clinic 150 Golden Gate Avenue San Francisco, CA 94102 1(415) 241-8320
- 26. Silver Avenue Family
  Health Center
  1525 Silver Avenue
  San Francisco, CA 94134
  1(415) 657-1700
- 27. Sister Mary Philippa Health Center 2235 Hayes Street, 5th Floor San Francisco, CA 94117 1(415) 750-5500
- 28. South of Market Health Center 229 7th Street San Francisco, CA 94103 1(415) 503-6000
- 29. South of Market Senior Clinic 317 Clementina Street San Francisco, CA 94103 1(415) 284-2270

- 30. Southeast Family
  Health Center
  2403 Keith Street
  San Francisco, CA 94124
  1(628) 217-5500
- 31. Tom Waddell Urban Health Center 230 Golden Gate Avenue San Francisco, CA 94102 1(415) 355-7400
- 32. Young Adult and Teen Health Center 1001 Potrero Avenue, 6M San Francisco, CA 94110 1(628) 206-8376