

Next Steps

Some important things to know after you enroll in Healthy San Francisco:

YOUR NAME:	
YOUR MEDICAL HOME:	
MEDICAL HOME PHONE NUMBER:	
PHARMACY NAME:	
PHARMACY PHONE NUMBER:	
ESTIMATED RENEWAL DATE:	
<input type="checkbox"/> YOU WILL RECEIVE A QUARTERLY INVOICE	<input type="checkbox"/> YOU WILL NOT RECEIVE AN INVOICE
YOUR PARTICIPANT FEE IS \$	EVERY QUARTER



1 You will receive a Healthy San Francisco ID Card and Participant Handbook in the mail.

- You may have to register at your Medical Home during your first medical visit.
- When you make your first medical appointment, make sure to ask a staff person if you need to bring any documentation.

2 Healthy San Francisco is NOT health insurance. You are still considered uninsured.

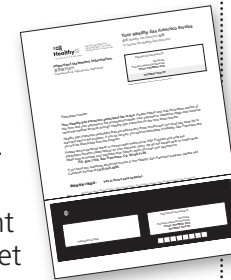
- Healthy San Francisco does not cover any services, including emergency services, outside of San Francisco, or outside your Medical Home Network.
- Health insurance is a better option than Healthy San Francisco. Health insurance covers you if you get sick outside of San Francisco and gives you access to more services.
- Most Americans are now required to have health insurance. You may have to pay a penalty if you are uninsured.



3 Costs:

Participant Fees

- You may be required to pay a quarterly participant fee based on your income.
- You will receive an invoice 30 days before your quarterly fee is due.
- If you do not pay your invoice, you will be disenrolled from the program.
- If you do not have to pay a participant fee, you will not get an invoice.



Point of Service Fees

- A point of service fee is what a participant pays for medical services at the time they are received.
- Point of service fees vary by medical home and household income.
- Contact your medical home for more information on your point of service fees.



4 Healthy San Francisco Customer Service is available to help you.

- Healthy San Francisco Customer Service is available Monday through Friday from 8:30am to 5:30pm.
- If your mailing address and phone number changes, call Healthy San Francisco Customer Service to update your information.

5 Remember to renew annually!

- Watch for your annual renewal notification letter in the mail.
- Call your medical home to make a renewal appointment as soon as you receive the notice.

